

COMPLAINT FORM

Please complete this form if you wish to make a complaint regarding the service provided by Everest Law Solicitors. We will review your concerns in accordance with our Complaints Procedure.

YOUR DETAILS

First Name:

Middle Name:

Last Name:

Address Line 1:

Address Line 2:

Postcode:

City:

Email:

MATTER DETAILS:

Case number (if known):

Name of Solicitors or Caseworker Handling Your Matter:

First Name: Last Name:

Matter Type:

If other, please explain below:

DETAILS OF YOUR COMPLAINT

What is your complaint about? [Checkboxes- select all that apply]

- ☐ Delaying in handling my matter
- ☐ Poor Communication
- ☐ Advice Provided
- ☐ Costs or billing
- ☐ Staff Conduct
- ☐ Quality of service
- ☐ Failure to follow instructions
- ☐ Other

If other, please explain below:

DESIRED SOLUTION

How would you like your complaint to be resolved?

By submitting this form, you acknowledge that Everest Law Solicitors will process your personal data in accordance with its Privacy Policy and applicable data protection legislation. ☐

